



# Information Technology's Computing Notes

For New Students • Fall 2006



## IT Help Desk

Contact the IT Help Desk for computing questions and issues. All requests are assigned to a College Computing Associate (CCA) or an IT staff member who can help resolve your problem.

xHELP or 713.348.4357  
Mudd 103  
<http://helpdesk.rice.edu/>  
helpdesk@rice.edu

## OWL-Space

OWL-Space is the new collaboration and course management tool. Keep up with your coursework, share project files, review your syllabus, and more.

<http://owlspace.rice.edu/>

## Training

Free short courses can help you acquire new software skills in two to three hours. Learn desktop publishing tools and techniques, create web pages, make a Flash movie, and more.

<http://www.rice.edu/it/help/train/>

## Buying Computers, Software, and Gadgets

The Technology Marketplace web site offers Rice student discounts on cell phones, iPods, cameras, printers, computers, and software.

<http://www.rice.edu/market/>

## Keep it Legal: Campus Computing Policy

Don't end up in U-Court because you illegally downloaded or shared copyrighted files through the Rice network. Read Rice's Appropriate Use of Computer Resources Policy and OWL-Space's Copyright Policy to find out what's legal and what isn't.

[http://www.rice.edu/it/about\\_it/vp/policy.html](http://www.rice.edu/it/about_it/vp/policy.html) and  
<http://owlspace.rice.edu/copyright.html>

## Rice NetID

New students were assigned a Rice NetID and can set their passwords online at:

<http://apply.rice.edu/>

Your NetID and password gives you access to your email, logging into Rice computers, OWL-Space and more.

## College Computing Associates (CCAs)

CCAs are students who reside in the colleges and are paid to help students with computing problems. You can reach them through the Help Desk.

<b>Baker</b>	Rob Smith Patrick Reed
<b>Brown</b>	Corey Shaw Kevin Kuelbs
<b>Hanszen</b>	Alex Kaminoff Brad Dodson
<b>Jones</b>	Josh Hesterman J.D. Leonard
<b>Lovett</b>	Erick Tournier Clement Pang
<b>Martel</b>	Katherine Crenshaw Jay Cliffe
<b>Sid Rich</b>	Jaewoo Jeon Matt Sawyer
<b>Wiess</b>	Taylor Johnson Tim Burke
<b>Will Rice</b>	David Carr Sage Bintliff