

JONES STUDENT ASSOCIATION
Action Item Report

ACTION ITEM TITLE: Vending Machine Issues (Coffee and Stocking)

BRIEF DESCRIPTION: Some students have expressed the disappointment in the coffee served in the vending machine as well as occasional stocking issues.

DATE REPORTED: 04/08/04

JSA REPRESENTATIVE ASSIGNED: Chewy Redding

RESOLUTION STEPS: Have spoken with Veronica Sellers in University Housing and Dining. She mentioned that no one had ever complained to her about the coffee in the vending machines. She called the vending company to have them service the coffee machine in hopes of correcting the problem. If the coffee continues to taste like dishwater, she will look into having the coffee machine replaced.

For the stocking issues, she suggested that I place one of her business cards on the machines with a note to call her with any issues. I placed her card with a note on the machine to call Veronica with any issues related to the machines.

ADDITIONAL DOCUMENTATION:

CASE CLOSED: 09/17/04