

JONES STUDENT ASSOCIATION
Action Item Report

ACTION ITEM TITLE: Electronic Suggestion Box on JSA Website

BRIEF DESCRIPTION: The issue concerns the possibility of providing an electronic suggestion box on the JSA website where stakeholders can enter specific issues for the JSA to review.

DATE REPORTED: 10/23/04

JSA REPRESENTATIVE ASSIGNED: Tim Okabayashi

RESOLUTION STEPS: The JSA believes that, while implementing an electronic suggestion box would not be technologically or cost prohibitive, it is important for stakeholders to have personal contact with the JSA and will, therefore, not utilize an electronic suggestion box at this time. Currently, stakeholders can contact JSA via email, phone calls, or face-to-face meetings. The JSA feels strongly that personal interaction is vital to understanding the needs of stakeholders and believes that implementing the electronic suggestion box would decrease the amount of personal interaction.

The JSA understands that, under certain circumstances, stakeholders would like to remain anonymous in their raising of issues. When requested, the JSA will absolutely respect a request of anonymity or confidentiality.

ADDITIONAL DOCUMENTATION: None

CASE CLOSED: 11/12/04